

Reply to Query against RFP for Selection of Banking Partner for e-Sampark Project		
S.No.	Query	Reply
1	Clarifications required on the temporary e sampark locations from where cash/cheques have to be collected i.e. number of such centers, locations etc.	The temporary locations shall be on requirement basis within U.T. Chandigarh (example: colleges, schools, community centers)
2	What will be the average amount of daily cash and number of cheques which will be collected at each sampark centre?	Mode:Amount Cash:3733509 Cheque/DD:37445298 Credi/Debit Card:2256734 VAT/CST:135022 Online Payments:2619271 TOTAL: Rs. 4.5 Crores approx per day
3	Whether the cash/cheque proposed to be picked during 8:00-8:30pm slot can be collected next day in the morning and what is the present disposal of the cash collected post banking hours in the present set up?	No, all the cash, cheques, DD etc would be collected by the banking partner as per the timelines/time slots pre defined
4	What is the frequency of MIS which is required for cash/cheque collected and mode of MIS sharing?	Selected Banking Partner would be provided login rights for viewing the transactions in real time
5	What will be the mode of sharing report for collection and deposits to the District Treasury Officer ?	On daily basis all the details & bounce cheques info etc are provided to DTO
6	What will be the acceptable online mode of sending the intimation in case of bounced cheques to the respective department and designated e-Sampark centre/post office for updating the payment status?	Details about cheque bounce (email and physical cheques) are sent on daily basis to respective sampark centers, who then pass on the same to concerned depts/customer.
7	Whether the condition of providing performance guarantee by successful bidder can be negotiated/removed?	No, Not possible
8	Whether the other penalties mentioned could be negotiated or removed?	No, Not possible